VIP UPGRADE DISCLAIMER INFORMATION

Please note that VIP upgrade purchasers will be contacted via e-mail a few days prior to the event date with additional program details. Information will be sent to the e-mail address provided at the time of purchase. If you do not receive an e-mail a few days prior to the event, please contact DustinLynchVIP@aegpresents.com

All sales are final. There are no refunds or exchanges under any circumstances. All VIP upgrade purchases and upgrade contents are non-transferable. VIP merchandise will be distributed at the show; some exceptions may apply. VIP upgrade purchases are restricted to U.S. & Canadian addresses only. All VIP programs and times may vary market-by-market and are subject to modification at any time for any reason. Information provided at the time of purchase (name, address, e-mail, etc.) is the same information that will be utilized for individual contact requirements as applicable. The artist, tour, promoter, ticketing company, venue or any other affiliated parties are not responsible for outdated or inaccurate information provided by the consumer at the time of purchase. Commemorative VIP laminates are for commemorative purposes only. The VIP laminate does not gain or authorize access into the venue, VIP or any backstage areas.