

wish to attend

You are directed to additional

that event

**Click Purchase** 

tickets online

# **Mobile Ticketing Purchase Flow**

## Bing Crosby Theater Content Home Page



## Ticketing purchase page

bingcrosbytheater.evenue.net	٢
THEBING BING CROSBY THEATER * SPOKANE *	
Q Search	
Bing Crosby Theater > Juneteenth Comedy Night - 6/19/21	1
Presented by Spokane NAACP and the Comedy Cat	fe
Juneteenth Comedy Night - 6/19/21	
Juneteenth Comedy Night Presented by Spokane NAACP and The Comedy Cafe	
Event Date: Sat, Jun-19-2021 Event Time: 7:00 pm	
Must be 17 or Older Spokane NAACP and the Comedy Cafe	1
Juneteenth Comedy Night	
Select Quantity of Tickets Here:	
2 3 4 6	

[Seating Chart]

Follow the nstructions on the purchase page to select the number of cickets

\*There are emporarily social distancing neasures in place which will make the purchase flow a bit different han normal

Read the COVID Restrictions and then X out of the pop-up

#### (iphone screenshots)

### Event-Specific Content Page







#### **Pick Your Seat**





Once you tap a seat, the pop-up will indicate the specific details of the seat and pricing

If there are different pricing options (Adult/Youth), you will see them listed and tap SELECT next to the correct ticket type for your attendee(s)

Once you have selected all seats needed, click ADD TO CART



#### Your Cart

bingcrosbytheater.evenue.net	Û
THEBING * BING CROSBY THEATER * SPOKANE*	≡
Q Search	

## **Your Cart**

Juneteenth Comedy Night Presented by Spokane NAACP and The Comedy Cafe Saturday, June 19, 2021 at 7:00 pm Bing Crosby Theater	
Item Total: \$74.80 includes \$10.80 fees	
Quantity: 2 Price Level: Reserved Lower Balcony Seating - Must Purchase entire block Level: LBAL Section: CNTR Row: EE Seats: 18-19 Edit   Remove	
Click to enlarge	
2 tickets 07:58	

Review Your Cart to confirm you have the Seat Locations and Pricing Expected

## Scroll to select your preferred Delivery Method by tapping the radio button

\*Read the details of the Delivery Method so you will know what to expect after you purchase \*\***Mobile** is our suggested Method of Delivery and it will allow you to keep track of your tickets and even transfer your ticket(s) to another person

## Tap **CHECKOUT**

TicketsWest works with

although you may have a

login for one, it may not

multiple venues, so

0	very method	
	You will receive a separate email cont to download your mobile device ticke Wallet or Google Pay. All orders will	aining a link t(s) to Apple <b>more</b>
0	Print at Home - \$0.00	
0	Mail - \$1.00	
$\circ$	Will Call - \$0.00	
τοτα	AL.	\$74.80
	CHECKOUT	

## Create or Sign into your Account

Already a customer? Enter your login information below.

Forgot Password?

Sign into your account

**Returning Online Customer** 

E-mail or Account #:

Password:

## Sign with email OR account number

## o your account

## **Online Customer**

ı customer? Enter your login information below.

il or Account #:	***		
Password:	••••••		
Forgot Password?			

Sign In

Please note that e-mail and password are case sensitive.	be for this specific site.
New Online Customer	Check your Accounts
Sign up for an online account for quick and easy online shopping. Your account lets you easily manage your tickets and update your personal information.	Here
Register Now	
2 tickets 07:26	



# Temporary COVID Fee Disclaimer – X

<ul> <li>▲ bingcrosbytheater.evenue.net</li> <li>▲</li> <li>COVID-19 UPDATE: In the event of a postponement/cancellation, refunds will be available less applicable fees.</li> <li>Total Cost 74.80</li> <li>Amount Due Now</li> </ul>	After reading & closing the disclaimer, complete your method of payment *You have the option to Store your card in your account for	bingcrosbytheater.evenue.net   Number     PIN     Apply   Check balance
Gift Card 😨	faster future purchases	Credit Card Card Type -Select-
8:49	Confirm or Edit your	
bingcrosbytheater.evenue.net	Information	Expiration Date -Select-
Account Information		Name (As it Appears on Card)
Christy TEST Roberts Billing Edit		-Select- Mastercard
Shipping		VISa American Express Discover
Day Phone	Tickets via text is	Text My Tickets
Edit Evening Phone Cell Phone	optional. If you would like your tickets texted in addition to emailed,	Yes, I also want my tickets via text message Mobile Number XXX-XXXX
Text My Tickets	Check the box and enter the Mobile Number	By selecting "Text My Tickets" and providing your mobile phone number, you consent to receive your ticket(s) and related notifications via text messages to the phone number provided. Message and data rates may apply.
Mobile Number		By placing this order I accept the terms and conditions
XXX-XXX-XXXX	Tap Place Your Order	Place Your Order
By selecting "Text My Tickets" and providing your mobile phone number, you consent to receive your ticket(s) and related notifications via text messages to the phone number provided.		2 tickets 06:17
2 tickets 06:23		



Upon successful payment, a

You will also be

confirmation of

will display

emailed a

your order

confirmation page

#### **Order Confirmation**

Thank you for your order Christy TEST Roberts
Address:
Phone:

#### **General Information**

Return and Refund Policy: All sales are final upon completion of transaction. No Refunds/Exchanges.

**Will Call:** Tickets picked up at Will Call **must** be accompanied by a photo I.D. and credit card used to complete the transaction.

You will receive an e-mail confirmation shortly.

#### **Payment Information**

# Thank you for your purchase and support of Bing Crosby Theater!

To manage your account and/or tickets, you can sign back into <u>your account</u> at any time. Please see the Manage My Account/Tickets FAQs for additional guidance.

#### Payment Information

**Total Cost:** 

\$ 0.00

#### **Order Information**

Account Number: 571172 Confirmation Number: 571172--25212797 Order Date: Thursday, April 15, 2021 at 7:11 pm

#### Ticket Purchases

\*RESCHEDULED 8.14.21\* Nate Bargatze Saturday, August 14, 2021 at 9:30 pm Bing Crosby Theater

Delivery Selection: Mobile Delivery

You will receive a separate email containing a link to download your mobile device ticket(s) to Apple Wallet or Google Pay. All orders will receive two emails - one confirming your order and a second containing the link to your mobile ticket(s).

-	Total Cost:	\$ 0.00
Order Charge		0.00
Delivery Charge		0.00
Tickets		0.00

#### Your Mobile/Print at Home ticket(s) email will come from orders@ticketswest.com



Your Confirmation email will come from orders@ticketswest.com as well.

Open your ticket email on your phone and tap the link to download your tickets to either the Apple Pass or GooglePay (digital wallet).

To return to The Bing Crosby Theater page, simply close this tab in your browser or, click <u>here!</u>