Manage My Account and/or Tickets on my Mobile Device

Please note, desktop and Mobile experiences will vary

This is the direct link to sign into your Bing online ticketing account:

**My Bing Crosby Theater Account**

*If you forgot your password, please click [Forgot Password?](#) and follow the instructions.*

Upon successful login, you will see 6 options. Tap the option to proceed.

Currently, Bing Crosby Theater does not have Season Ticket Renewals online or allow Payment Plans.

Use the menu icon to display additional options

If you have a PRESALE or PROMO Code, use the Promotions option

Enter the Promotional Code on the next page.
My Tickets

To **Add** your tickets to your digital wallet, follow the instructions on your screen.

Note that after the ticket displays, you do need to tap **Add** again.

**Do these steps for each ticket purchased**

If you have multiple tickets to the event, you will swipe to see the additional tickets.

Note the indicator at the bottom of the screen.

If your order is returned, the QR code will disappear from the ticket, but the ticket/pass will remain in your wallet until you remove it.
Ticket Transfer

You can transfer one or all of your tickets to another person.

This allows you to purchase seats together, and then for each person to arrive separately when needed – along with many other reasons you may need to send someone a ticket! This process will move the ticket(s) out of your account and into the account of the recipient.

To transfer, you must know the recipient’s mobile number. Contact information will not upload from your mobile device.

Tap to confirm each step and move forward in the process at the bottom of the screen.
Transfer Continued

Your transfer invite was sent!

Your recipient has 48 hours to accept the transfer.

You may cancel the transfer any time before it's accepted. Once transferred, you will no longer have access to the original tickets.

Once the **TRANSFER TICKET** has been selected, a transfer invite page will display.

You will now see the Pending Transfer in your account.

Tap the blue greater than symbol to display full details of the transfer.

You can **Cancel Transfer** at any time prior to the recipient confirming the transfer.

You cancelled the transfer.
We'll let the recipient know.
Transfer from the Recipient Side

The recipient will receive a text message notifying them of the transfer.

They tap **ACCEPT TRANSFER**

The recipient must have an account to accept the transfer. If they don’t have one already, they can use **Create Account** to make one, and if they don’t remember their password, the **Forgot Password** option is easily available.

Depending on the event, the tickets may or may not have been issued yet. Some tours are holding off on issuing tickets until 48 hours prior to the show. The recipient may need to refresh their screen to see them as available to add to their wallet. Note the Transfer option can be started right from the ticket.
The sender will receive an email confirmation of the accepted transfer when the recipient taps Accept Transfer.

You accepted the ticket transfer from [Redacted].
Reply HELP for help. Reply STOP to unsubscribe. Msg&Data Rates May Apply.

The recipient is also notified via text that they accepted the transfer.
Order History

Use the dropdown options to change the data you are viewing.

Use the menu (3 bars in the upper right) to navigate back to your account and other options.

Not all data may be available or displayed as you expect. If you find something missing or have additional questions, please reach out to us by contacting the Customer Care Team.

Thank you for your purchase and support of Bing Crosby Theater!

To return to The Bing Crosby Theater page, simply close this tab in your browser or, click here!